



# Community Referral Poster for Youth in Moreland 2022

## Accommodation

**Homelessness Access Points:**  
 Youth Access Point (Frontyard Youth Services)  
 Melbourne Youth Support Services 9977 0077  
 State-Wide and After Hours Access 1800 800 531  
 Housing Vic 1300 650 172  
 Aboriginal Housing Victoria 9403 2100  
 Crossroads Reconnect 9353 1011  
 For young people aged 12-18 in Hume or Moreland at risk of homelessness  
 Transitional Youth Support Service 9450 4700  
 Berry Street Early intervention and prevention for 16-25yos who are at risk of homelessness in the North  
 Kids Under Cover 9429 7444  
 Supporting young people at risk of homelessness with accommodation unit at their own home  
 Young People's Health Service (YPHS) 9977 0077  
 For young people between 12-24 years of age, who are homeless or at risk of homelessness

## Alcohol and Other Drugs

Odyssey House 0466 506 281  
 AOD Outreach programs for young people (12-24), counselling, support, and referral. Assist with other concerns related to mental health, education, family, and legal issues. Secondary consultations welcomed.  
 ReGen Uniting Care Coburg 9386 2876  
 Counselling, support groups, prison services, home based programs, withdrawal/detox programs. Youth (12-21) & adult programs  
 TRACKS (Merri Health Coburg) 1300 637 744  
 Counselling and support service for 16-25 year olds  
 DirectLine (24 hr Freecall) 1800 888 236  
 Alcohol and drug counseling, information & referral  
 YSAS (Youth Support & Advocacy Service)  
 Fitzroy 9415 8881  
 Youth Drug and Alcohol Advice line 24hr 1800 458 685  
 YNOT - Youth Northern Outreach Team  
 Youth Projects, Glenroy 9304 9100  
 Mirabel Foundation 9527 9422  
 Assists children who have been orphaned or abandoned due to parental illicit drug use and are now in the care of extended family (kinship care).  
 Merri Health Needle Syringe Program 1300 637 744  
 Confidential, drop in. 9am-5pm, Mon-Fri  
 93 Bell St Coburg, 11 Glenlyon Rd Brunswick  
 Free kits at reception, disposal units outside.

## Child Protection/Parenting

North Division DHHS Child Protection 1300 664 977  
 A/Hrs Child Protection Emergency Service 131 278  
 SOCIT Fawkner 9355 6100  
 Sexual Offences and Child Abuse Investigation Team  
 VACCA (Victorian Aboriginal Child Care Agency) 9287 8800  
 Child FIRST North West Metro Region 9302 6100  
 Hume/Moreland 1300 786 433  
 Gatehouse Centre for Assessment & Treatment of Child Abuse 9345 6391  
 (After hours Crisis Care) 9345 5522  
 0-17 yrs old. Offers medical and counselling services.  
 Commission for Children & Young People 1300 782 978

## Parenting Support

Parentzone - Anglicare Preston 8470 9999  
 Family Services - Merri Health Coburg 1300 637 744  
 Parenting education groups, programs, case management  
 Parent Line (8am- Midnight 7 days/wk) 1800 55 1800  
 Salvation Army Young Parents Program 9353 1011  
 Step Families Australia (Carlton) 9663 6733

## Child Health

Merri Health Service Access 1300 637 744  
 Child Health Team: Pediatrician, Audiology, Speech Pathology, Child Psychology, Occupational Therapy, Dietician  
 Dental: (children 0-12yrs)  
 Maternal and Child Health Service 9240 1111  
 Moreland City Council  
 Maternal and Child Health 24hr Support Line 13 22 29

## Early Childhood Learning

HIPPY - Home Interaction Program for Parents and Youngsters (Uniting) 9351 3603  
 Early childhood education program, supports children and families in Moreland.

## Carers Support

Carer Gateway 1800 422 737  
 Including young carers program, emergency respite  
 Carers Victoria 1800 514 845  
 Little Dreamers 1800 717 515  
 Supporting young people aged 4-25- who provide care

## CALD/Multicultural Services

Australian Muslim Women's Centre for Human Rights  
 Young womens group, parenting support 9481 3000  
 Australian Greek Welfare Society 9388 9998  
 Counselling; Referral and Support  
 Arabic Welfare (Brunswick) 9380 9536  
 Advocacy, counselling, referral and support  
 VASS Victorian Arabic Social Service 9359 2861  
 Spectrum Migrant Resource Centre 9496 0200  
 Centrelink Multilingual Service 131 202  
 VICSEG (Vic. Co-op on Children's Services for Ethnic Groups) Coburg 9383 2533  
 Action on Disability within Ethnic Communities (ADEC) Preston 9480 7000  
 Represents rights/ needs of people with non-English speaking background living with disability, and their carer.

## CALD/Multicultural Services cont'd

CMY (Centre for Multicultural Youth) 9340 3700  
 Supports, programs, research and advocacy  
 Foundation House 9389 8900  
 VIC Foundation for Survivors of Torture  
 inTouch Multicultural Centre Against Family Violence 9413 6500  
 Toll Free Mon-Fri 9am-5pm 1800 755 988  
 Islamic Council of Victoria 9328 2067  
 Inc. Zakat, financial support for Muslim Australians  
 Bridging Worx info@bridgingworx.org.au  
 For people of Pacific and Maori descent  
 Refugee & Immigration Legal Centre  
 Collingwood Reception 9413 0101  
 Advice line (Open Wed and Fri 10am - 2pm) 9413 0100  
 Asylum Seeker Resource Centre (Footscray) 9326 6066  
 Asylum Seeker Welcome Centre 9388 2459  
 Lentara Uniting Care, Brunswick  
 Salvation Army Asylum Seeker Support Services  
 16 Tinning Street Brunswick 9384 8333  
 Supports Asylums Seekers, Skilled Migrants and Overseas students with material aid by appointment.

## Disability Services

National Disability Insurance Agency (NDIA)  
 Independent Statutory Body implementing the National Disability Insurance Scheme 1800 800 110  
 Merri Kids (Merri Health) 1300 637 744  
 For children aged 0-8 with developmental delay/ disabilities and their families  
 CarerLinks North (Merri Health) 9495 2500  
 Melbourne City Mission 9977 0000  
 Affirming families program, Early Childhood Development Program, helping children with Autism, Parenting in Partnership, T.I.M.E Out Sibling Program  
 Scope Northern (Glenroy) 1300 472 673  
 EARS (Emergency After Hours Response Service) 5pm-9am weekdays, 24 hrs weekends, public hols  
 Free non-medical emergency support 1800 727 280  
 Autism Spectrum  
 Autism Victoria (AMAZE) 9657 1600  
 Information Line 1300 308 699  
 Royal Children's Hospital - Centre for Community Child Health 9345 6150  
 Assoc. for Children with a Disability 9880 7000  
 LaTrobe Uni Communication Clinic 9479 1921  
 Autism Spectrum Australia (Aspect) 1800 277 328  
 Aspergers Victoria (Support groups) 9845 2766

## Employment/Training/Education

Navigator Program (Jesuit Social Services) 9387 1233  
 Supports disengaged 12-17yos in Hume/Moreland to re-engage with education/training  
 Marist 180 Skills & D'Ment Centre (Brunswick)  
 Training and youth support 9672 9200  
 Workways 1800 631 196  
 Supports youth living with a disability or medical condition to find suitable employment (Year 10 and above).  
 In 2 Life Stride Programs 9088 5520  
 Workshops for 10 to 18 year olds focusing on Resilience, Relationships, Community and Career Transitions.  
 Youth Projects Glenroy 9304 9100  
 Inner Northern Local Learning and Employment Network (INLLEN) 9940 1445  
 School Focused Youth Service (SFYS) 9355 9935 or 8319 7409  
 Referral support and partnership development.

## Family Violence/Assault

Safe Steps Family Violence Response Centre  
 24 hours, State Wide 1800 015 188  
 Berry Street (NFDVS) 9450 4700  
 Northern Family & Domestic Violence Service. Access point for integrated family violence service system for women and children.  
 inTouch Multicultural Centre Against Family Violence  
 Toll Free 9413 6500  
 Mon-Fri 9am-5pm 1800 755 988  
 Domestic Violence Resource Centre of Victoria (DVRCV) 8346 5200  
 No To Violence Men's Referral Service 1300 766 491  
 Victims Assistance Program (VAP) Merri Health  
 Direct Intake 1300 362 739  
 Victims of Crime Helpline 1800 819 817

## Sexual Assault

CASA House (Centre Against Sexual Assault)  
 Survivors of sexual assault & their families (16 yrs+)  
 Counselling & support line 9635 3610  
 Sexual Assault Crisis Line 24 hrs 1800 806 292  
 Gatehouse Centre for Assessment & Treatment of Child Abuse 9345 6391  
 (After hours Crisis Care) 9345 5522  
 0-17 yrs old. Offers medical and counselling services.  
 SOCIT Fawkner 9355 6100  
 Sexual Offences & Child Abuse Investigation Team

## Financial Help/Material Aid

Centrelink 13 24 90  
 MoneyHelp telephone service 1800 007 007

## Material Aid

Coburg Community Information Centre 9350 3737  
 512 Sydney Rd, Coburg, Wed 9:30am-2pm. No Interest Loan Scheme, Emergency relief by appointment only.  
 Salvation Army Brunswick 9388 5500  
 Material aid, referral and advocacy by appointment  
 Salvation Army Moreland 9353 1086  
 512 Sydney Road, Coburg North  
 No Interest Loan Scheme (NILS)  
 Salvation Army Asylum Seeker Support Services  
 16 Tinning Street Brunswick 9384 8333  
 St Vincent de Paul 9895 5800  
 Brotherhood of St Laurence 9387 9519  
 132 Barkly St Brunswick. Discounted whitegoods.  
 Food Aid with Northpoint Church 9338 1898  
 Tullamarine. Delivery Tues and Thurs  
 St Kilda Mums  
 New and pre-loved baby goods to families in need  
 request@stkildamums.org 1300 789 509  
 Victorian Concessions Information Line 1800 658 521  
 Concessions for essential services for ppl with low-income  
 Gambling  
 Gambler's Help 1800 858 858  
 Free confidential gambling counselling

## General Counselling and Support

Moreland City Council 9240 1111  
 Oxygen Youth Centre, 4-8 Gaffney St Coburg  
 Support/referral for 11-25 yr olds 9389 8645  
 Generalist Counselling Service (Merri Health)  
 Information & counselling for young people 12 - 25 yrs old (Service Access line) 1300 637 744  
 Duty drop in for support: 1pm-3pm every day at 93 Bell St Coburg, also a needle exchange onsite  
 Salvation Army Crossroads Youth & Family Services  
 Springboard program, Indigenous youth and families project, young parent programs 9353 1011  
 Crossroads Reconnect 9353 1011  
 For young people aged 12-18 in Hume or Moreland at risk of homelessness  
 The Reach Foundation 10-18 yo 9412 0900  
 Youth led workshops in schools and communities.  
 The Bouverie Centre Brunswick 9385 5100  
 Counselling and support for families  
 Drummond Street Services Carlton 9663 6733  
 Relationship Matters, Reservoir 1300 543 396  
 Relationship counselling and education services

## Youth Centres

Don Bosco Youth Centre 9386 7563  
 715 Sydney Road Brunswick  
 Oxygen Youth Space, 4-8 Gaffney St Coburg  
 Support/referral for 11-25 yr olds Freezer, Youth Centre activities, homework club. 9389 8640

## Sports & Recreation

Active Moreland www.activemoreland.com.au  
 An online directory of leisure centres, pools, sports and activity groups, indoor and outdoor programs. 9354 3504

## LGBTIQA+

Lesbian, Gay, Bi, Trans, Intersex, Queer, Asexual + Q Health: Alcohol & Other Drugs 1300 637 744  
 Merri Health (Coburg) & Drummond Street (Carlton)  
 Counselling for anyone that identifies as same-sex attracted or gender diverse with alcohol/drug issues.  
 Drummond St Services Queerspace 9663 6733  
 Counselling and parenting support  
 Headspace Glenroy 1300 880 218  
 LGBTIQ wellbeing sessions & peer-led group, 12-25yo  
 Switchboard Victoria 1800 184 527  
 Telephone counselling & web chat 3pm-Midnight:  
 qlife.org.au  
 Rainbow Network 9479 8870  
 Youth social support programs in Victoria  
 Minus 18 minus18.org.au  
 Transcend transcendsupport.com.au  
 Ygender info@ygender.org.au  
 Genderqueer Australia genderqueer.org.au

## Koorie Services

VACCA 9287 8800  
 Victorian Aboriginal Child Care Agency  
 Koorie Connect 9287 8800  
 Drop in referral service and internet café at 340 Bell Street Preston  
 Victorian Aboriginal Health Service 9419 3000  
 (VAHS) Community programs, family counselling, parenting resources, medical unit, men's unit, women's and children's unit.  
 Salvation Army Crossroads Indigenous Youth Program for 16-25yos 9353 1011  
 Aboriginal Housing Victoria 9403 2100 or 1800 248 842  
 Victorian Aboriginal Education Association Inc. (VAEAI) Northcote 9481 0800  
 Melbourne Indigenous Transition School (MITS)  
 Year 7 transition school in Melbourne for Indigenous students from remote and regional communities. 94293220  
 Wayapa Wuurrk 0488 767 761

## Legal Issues and Police

Northern Community Legal Centre 9310 4376  
 Local Police  
 Brunswick (24 hrs) 8378 6000  
 Fawkner (24 hrs) 9355 6000  
 SOCIT Fawkner 9355 6100  
 Sexual Offences and Child Abuse Investigation Team  
 LGBTIQ liason officers  
 Based at Brunswick Police Station 8378 6000  
 Youth Law 9113 9500  
 State wide youth legal centre. Drop in (no appointments needed): 2 - 5pm Mon, Tues, Thurs & Fri. Frontyard  
 Youth Services 19 King St, Melbourne  
 Mental Health Legal Centre Inc. 9629 4422  
 Disability Discrimination Legal Service 9654 8644  
 TTY 9654 6817  
 Office of the Public Advocate 1300 309 337  
 Advice and advocacy, protecting and promoting the rights and interests of people with a disability  
 Better Place Australia 1800 639 523  
 Broadmeadows 9355 4700  
 Youth Referral and Independent Person Program (YRIPP): Centre for Multicultural Youth 9340 3777  
 Dispute Settlement Centre of Vic 1300 372 888  
 Victoria Legal Aid 1300 792 387  
 Court Network 1800 571 239 or 1800 681 614

## Mental Health

Child & Adolescent Mental Health Service (CAMHS) 1800 445 511  
 Psychiatric emergency (information, assessment and referral) 24 hours a day, 7 days a week. Consultation, assessment & treatment services. 0-15 yrs old.  
 Head to Health 1800 595 212  
 Connects people of all ages with existing support services based on individual needs.  
 Victoria Mental Illness Awareness Council 9380 3900  
 Support, information & advocacy about mental illness  
 Oxygen Youth Health Triage (15-24yo) 1800 888 320  
 Psychiatric emergency (information, assessment & referral) 24/7 specialist youth mental health service.  
 Secondary Consultation 9483 4556  
 Royal Children's Hospital 9345 5522  
 Banksia Ward 9345 9600  
 Travancore School 9345 6053  
 Headspace Glenroy (12-25yo) 1300 880 218  
 Psychologists, Counsellors, GP, psychiatrists, etc.  
 Headspace School Support  
 Information to prepare for, respond and recover from the death of a student by suicide 0458 559 736  
 Mental Health Support Services (Merri Health) 16+  
 Day to Day Living Program 1300 637 744  
 Independent Mental Health Advocacy 1300 947 820  
 Support for people on a Compulsory Treatment Order  
 NEAMI Brunswick Referrals: 1300 379 462

## Eating Disorders

Eating Disorders Victoria  
 Helpline 1300 550 236  
 Drop in on any weekday between 10am and 3pm  
 Level 2, Collingwood Football Club Community Centre, corner Lulie and Abbot Sts, Abbotsford  
 Butterfly Foundation 9822 5771  
 School programs, treatment options/advocacy  
 Support line or email support 1800 33 4673  
 Royal Children's Eating Disorder Program  
 Clinical Nurse Consultant 9345 6533  
 Child & Adolescent Mental Health Service (CAMHS) 9345 6011  
 Afterhours, up to 15 years of age 1800 445 511

## Phone/Online Support

Police (Emergency) 000  
 Grief Line 1300 845 745  
 Kids Help Line (24 hrs) 1800 55 1800  
 Up to 25yrs, web and email counselling  
 Lifeline (24 hrs) 13 11 14  
 TTY Service 24 hrs 133 677  
 Suicide call back service 1300 659 467  
 Headspace phone and online counselling  
 Online counselling eheadspace.org.au  
 eheadspace telephone 1800 650 890

## Mentoring

L2P Program Moreland 0457 791 480  
 Mentoring 16-20yo to support getting drivers licence  
 Whitelion 1300 669 600  
 Custodial/community youth justice mentoring 14-21 yo

## Sexual Health

Family Planning Victoria 9257 0100  
 Action Centre for STI tests and support 9660 4700  
 94 Elizabeth St Melbourne. Freecall 1800 013 952  
 Melbourne Sexual Health Centre 9341 6200  
 Free safe sex products at Merri Health  
 21 Victoria St, Coburg  
 94 Bell St, Coburg  
 11 Glenlyon Rd, Brunswick

Updated February 2022 | For further updates, please contact [community.wellbeing@merrihealth.org.au](mailto:community.wellbeing@merrihealth.org.au)  
 Merri Health: 1300 637 744

