

Community Referral Poster for Youth in Merri-bek 2023



Accommodation	
Homelessness Access Points:	
Youth Access Point (Frontyard Youth Services)	
Melbourne Youth Support Services	9977 0077
State-Wide and After Hours Access	1800 800 531
Housing Vic	1300 457 170
Aboriginal Housing Victoria	9403 2100
Crossroads Reconnect	9353 1011
For young people aged 12-18 in Hume or Merri-bek at risk of homelessness	
Transitional Youth Support Service	9450 4700
Berry Street Early intervention and prevention for 16-25yos who are at risk of homelessness in the North	
Kids Under Cover	9429 7444
Supporting young people at risk of homelessness with accommodation unit at their own home	
Young People's Health Service (YPHS)	9453 8590
For young people between 12–24 years of age, who are homeless or at risk of homelessness	
Kirrang Wilam Youth Refuge	1800 809 722
Crisis accommodation program for young people aged 16-22 who are experiencing homelessness.	
VincentCare	1800 825 955
Provides services and programs for people who are expereincing or at risk of homelessness	

Alcohol and Other Drugs	
Odyssey House	9425 9537
AOD Outreach programs for young people (12-24), counselling, support, and referral. Assist with other concerns related to mental health, education, family, and legal issues. Secondary consultations welcomed.	
ReGen Uniting Care Coburg	9386 2876
Counselling, support groups, prison services, home based programs, withdrawal/detox programs. Youth (12-21) & adult programs	
Merri Health Coburg	1300 637 744
Counselling and support service for 16-25 year olds	
DirectLine (24 hr Freecall)	1800 888 236
Alcohol and drug counseling, information & referral	
YSAS (Youth Support & Advocacy Service)	
Fitzroy	9415 8881
Youth Drug and Alcohol Advice line 24hr 1800 458 685	
YNOT - Youth Northern Outreach Team	
Youth Projects, Glenroy	9304 9100
Mirabel Foundation	9527 9422
Assists children who have been orphaned or abandoned due to parental illicit drug use and are now in the care of extended family (kinship care).	
Merri Health Needle Syringe Program	1300 637 744
Confidential, drop in. 9am-5pm, Mon-Fri	
93 Bell St Coburg, 11 Glenlyon Rd Brunswick	
Free kits at reception, disposal units outside.	

Child Protection/Parenting	
North Division DHHS Child Protection	1300 664 977
A/Hrs Child Protection Emergency Service	131 278
SOCIT Fawkner	9355 6100
Sexual Offences and Child Abuse Investigation Team	
VACCA (Victorian Aboriginal Child Care Agency)	
	9287 8800
Child FIRST North West Metro Region	9302 6100
Hume/Merri-bek	1300 786 433
Gatehouse Centre for Assessment & Treatment of Child Abuse	9345 6391
(After hours Crisis Care)	9345 5522
0-17 yrs old. Offers medical and counselling services.	
Commission for Children & Young People	
	1300 782 978

Parenting Support	
Parentzone - Anglicare Preston	8470 9999
Family Services – Merri Health Coburg	1300 637 744
Parenting education groups, programs, case management	
Parent Line (8am- Midnight 7 days/wk)	13 22 89
Salvation Army Young Parents Program	9353 1011
Step Families Australia (Carlton)	9663 6733

Child Health	
Merri Health Service Access	1300 637 744
Audiology (1-18yrs)	
Speech Pathology, Occupational Therapy (0-6yrs)	
Physiotherapy, Podiatry, Dietician, Dental: (0-12yrs)	
Maternal and Child Health Service	9240 1111
Merri-bek City Council	
Maternal and Child Health 24hr Support Line	13 22 29

Early Childhood Learning	
HIPPY – Home Interaction Program for Parents and Youngsters (Uniting)	9351 3603
Early childhood education program, supports children and families in Merri-bek.	

Carers Support	
Carer Gateway	1800 422 737
Including young carers program, emergency respite	
Carers Victoria	1800 514 845
Little Dreamers	1800 717 515
Supporting young people aged 4-25- who provide care	

CALD/Multicultural Services	
Australian Muslim Women's Centre for Human Rights	
Young womens group, parenting support	
VICSEG (Vic. Co-op on Children's Services for Ethnic Groups) Coburg	9383 2533
Action on Disability within Ethnic Communities (ADEC)	
Preston	9480 7000
Repreents rights/ needs of people with non-English speaking background living with daiability, and their carer.	

CALD/Multicultural Services cont'd	
Australian Greek Welfare Society	9388 9998
Counselling; Referral and Support	
Arabic Welfare (Brunswick)	9380 9536
Advocacy, counselling, referral and support	
VASS Victorian Arabic Social Service	9359 2861
Spectrum Migrant Resource Centre	9977 9000
Centrelink Multilingual Service	131 202
CMY (Centre for Multicultural Youth)	9340 3700
Supports, programs, research and advocacy	
Foundation House	9389 8900
VIC Foundation for Survivors of Torture	
inTouch Multicultural Centre Against Family Violence	
9413 6500	
Toll Free Mon-Fri 9am-5pm	1800 755 988
Islamic Council of Victoria	9328 2067
Inc. Zakat, financial support for Muslim Australians	
Refugee & Immigration Legal Centre	
Collingwood Reception	9413 0101
Advice line (Open Wed and Fri 10am – 2pm)	9413 0100
Asylum Seeker Resource Centre (Footscray)	9326 6066
Asylum Seeker Welcome Centre	9388 2459
Lentara Uniting Care, Brunswick	9326 8343
Salvation Army Asylum Seeker Support Services	
16 Tinning Street Brunswick	9384 8333
Supports Asylums Seekers, Skilled Migrants and Overseas students with material aid by appointment.	

Disability Services	
National Disability Insurance Agency (NDIA)	
Independent Statutory Body implementing the National Disability Insurance Scheme	
	1800 800 110
CarerLinks North (Merri Health)	9495 2500
Melbourne City Mission	9977 0000
Affirming families program, Early Childhood Development Program, helping children with Autism, Parenting in Partnership, T.I.M.E Out Sibling Program	
Scope Northern (Glenroy)	1300 472 673
EARS (Emergency After Hours Response Service)	
5pm-9am weekdays, 24 hrs weekends, public hols	
Free non-medical emergency support	1800 727 280
Autism Spectrum	
Autism Victoria (AMAZE)	9657 1600
Information Line	1300 308 699
Royal Children's Hospital - CCCH	9345 6150
Assoc. for Children with a Disability	9880 7000
LaTrobe Uni Communication Clinic	9479 1921
Autism Spectrum Australia (Aspect)	1800 277 328
Aspergers Victoria (Support groups)	0480 385 710

Employment/Training/Education	
Navigator Program (Jesuit Social Services)	9387 1233
Supports disengaged 12-17yos in Hume/Merri-bek to re-engage with education/training	
Marist 180 Skills & D'Ment Centre (Brunswick)	
Training and youth support	9672 9200
Workways	1800 631 196
Supports youth living with a disability or medical condition to find suitable employment (Year 10 and above).	
In 2 Life Stride Programs	9088 5520
Workshops for 10 to 18 year olds focusing on Resilience, Relationships, Community and Career Transitions.	
Youth Projects Glenroy	9304 9100
Inner Northern Local Learning and Employment Network (INLLEN)	
	9101 9807
School Focused Youth Service (SFYS)	9355 9935
Referral support and partnership development.	
DET North Western Region	1300 338 691
State Schools' Relief	8769 8400
Uniform support, only requests from principals, assistant principals and welfare coordinators.	
Project Rockit	9068 5177
Cyber bullying program for schools	
Artful Dodgers Studio (Collingwood)	9415 8700
Murrup Barak Melbourne Institute for Indigenous Development	1800 457 528
Education and employment for Indigenous Australians, who either come to study or work at The University of Melbourne.	

Family Violence/Assault	
Safe Steps Family Violence Response Centre	
24 hours, State Wide	1800 015 188
Berry Street (NFDVS)	9450 4700
Northern Family & Domestic Violence Service. Access point for integrated family violence service system for women and children.	
inTouch Multicultural Centre Against Family Violence	
Toll Free	9413 6500
Mon-Fri 9am-5pm	1800 755 988
Domestic Violence Resource Centre of Victoria (DVRVCV)	
	8346 5200
No To Violence Men's Referral Service	1300 766 491
Victims Assistance Program (VAP) Merri Health	
Direct Intake	1300 362 739
Victims of Crime Helpline	1800 819 817
Sexual Assault	
CASA House (Centre Against Sexual Assault)	
Survivors of sexual assault & their families (16 yrs+)	
Counselling & support line	9635 3610
Sexual Assault Crisis Line 24 hrs	1800 806 292
Gatehouse Centre for Assessment & Treatment of Child Abuse	
	9345 6391
(After hours Crisis Care)	9345 5522
0-17 yrs old. Offers medical and counselling services.	
SOCIT Fawkner	9355 6100
Sexual Offences & Child Abuse Investigation Team	

Financial Help/Material Aid	
Centrelink	13 24 90
MoneyHelp telephone service	1800 007 007
Material Aid	
Coburg Community Information Centre	9350 3737
512 Sydney Rd, Coburg, Wed 9:30am-2pm. No Interest	
Loan Scheme, Emergency relief by appointment only.	
Salvation Army Brunswick	9388 5500
Material aid, referral and advocacy by appointment	
Salvation Army Merri-bek	9353 1086
512 Sydney Road, Coburg North	
No Interest Loan Scheme (NILS)	
Salvation Army Asylum Seeker Support Services	
16 Tinning Street Brunswick	9384 8333
St Vincent de Paul	9895 5800
Brotherhood of St Laurence	9387 9519
132 Barkly St Brunswick. Discounted whitegoods.	
Food Aid with Northpoint Church	9338 1898
Tullamarine. Delivery Tues and Thurs	
St Kilda Mums	
New and pre-loved baby goods to families in need	
request@stkildamums.org	1300 789 509
Victorian Concessions Information Line	1800 658 521
Concessions for essential services for ppl with low-income	
Gambling	
Gambler's Help	1800 858 858
Free confidential gambling counselling	

General Counselling and Support	
Merri-bek City Council	9240 1111
Generalist Counselling Service (Merri Health)	
Information & counselling for young people 12 – 25 yrs old	
(Service Access line)	1300 637 744
<i>Duty drop in for support: 1pm-3pm every day at 93 Bell St Coburg, also a needle exchange onsite</i>	
Salvation Army Crossroads Youth & Family Services	
Springboard program, Indigenous youth and families project, young parent programs	
	9353 1011
Youthlink Reconnect	9353 1011
For young people aged 12-18 in Hume or Merri-bek at risk of homelessness	
The Reach Foundation 10-18 yo	9412 0900
Youth led workshops in schools and communities.	
The Bouverie Centre Brunswick	03 8481 4800
Counselling and support for families	
Drummond Street Services Carlton	9663 6733
Relationship Matters, Reservoir	1300 543 396
Relationship counselling and education services	

Youth Centres	
Don Bosco Youth Centre	9386 7563
715 Sydney Road Brunswick	
Oxygen Youth Space, 4-8 Gaffney St Coburg	
Support/referral for 11-25 yr olds Freezer, Youth Centre activities, homework club.	
	9389 8640
Fawkner Youth Space, 77 Jukes Rd, Fawkner	
Drop in space that includes games and youth workers providing support and supervision	
	0429 268 305
Sports & Recreation	
Active Merri-bek	
An online directory of leisure centres, pools, sports and activity groups, indoor and outdoor programs.	
	9354 3504

LGBTIQA+	
Lesbian, Gay, Bi, Trans, Intersex, Queer, Asexual + Q Health: Alcohol & Other Drugs	
	1300 637 744
Merri Health (Coburg) & Drummond Street (Carlton)	
Counselling for anyone that identifies as same-sex attracted or gender diverse with alcohol/drug issues.	
Drummond St Services Queerspace	9663 6733
Counselling and parenting support	
Headspace Glenroy	1300 880 218
LGBTIQ wellbeing sessions & peer-led group, 12-25yo	
Switchboard Victoria	1800 729 367
Telephone counselling & web chat 3pm-Midnight: qlife.org.au	
Rainbow Network	9479 8870
Youth social support programs in Victoria	
Minus 18	minus18.org.au
Transcend	transcendsupport.com.au
Ygender	info@ygender.org.au
Genderqueer Australia	genderqueer.org.au

Koorie Services	
VACCA	9287 8800
Victorian Aboriginal Child Care Agency	
Koorie Connect	9287 8800
Drop in referral service and internet café at 340 Bell Street Preston	
Victorian Aboriginal Health Service	9419 3000
(VAHS) Community programs, family counselling, parenting resources, medical unit, men's unit, women's and children's unit.	
Salvation Army Crossroads Indigenous Youth Program for 16-25yos	9353 1011
Aboriginal Housing Victoria	9403 2100 or 1800 248 842
Victorian Aboriginal Education Association Inc. (VAEAI) Northcote	9481 0800
Melbourne Indigenous Transition School (MITS)	
Year 7 transition school in Melbourne for Indigenous students from remote and regional communities.	
	9429 3220
Wayapa Wuurrk	0488 767 761

Legal Issues and Police	
Northern Community Legal Centre	9310 4376
Local Police	
Brunswick (24 hrs)	8378 6000
Fawkner (24 hrs)	9355 6000
SOCIT Fawkner	9355 6100
Sexual Offences and Child Abuse Investigation Team	
LGBTIQ liason officers	
Based at Brunswick Police Station	8378 6000
Youth Law	9113 9500
State wide youth legal centre. Drop in (no appointments needed): 2 – 5pm Mon, Tues, Thurs & Fri. Frontyard	
Youth Services 19 King St, Melbourne	
Mental Health Legal Centre Inc.	9629 4422
Disability Discrimination Legal Service	9654 8644
	TTY 9654 6817
	1300 309 337
Office of the Public Advocate	
Advice and advocacy, protecting and promoting the rights and interests of people with a disability	
Better Place Australia	1800 639 523
Broadmeadows	
	9355 4700
Youth Referral and Independent Person Program (YRIPP): Centre for Multicultural Youth	9340 3777
Dispute Settlement Centre of Vic	1300 372 888
Victoria Legal Aid	1300 792 387
Court Network	1800 571 239

Mental Health

Child & Adolescent Mental Health Service (CAMHS)

1800 445 511

Psychiatric emergency (information, assessment and referral) 24 hours a day, 7 days a week. Consultation, assessment & treatment services. **0-15 yrs old.**

Head to Health

1800 595 212

Connects people of all ages with existing support services based on individual needs.

Victoria Mental Illness Awareness Council

9380 3900

Support, information & advocacy about mental illness

Orygen Youth Health Triage (15-24yo)

1800 888 320

Psychiatric emergency (information, assessment & referral) 24/7 specialist youth mental health service.

Secondary Consultation **9483 4556**

Royal Children's Hospital

9345 5522

Banksia Ward

9345 9600

Travancore School

9345 6053

Headspace Glenroy (12-25yo)

1300 880 218

Psychologists, Counsellors, GP, psychiatrists, etc.

Headspace School Support

Information to prepare for, respond and recover from the death of a student by suicide **0458 559 736**

Mental Health Support Services (Merri Health) 16+

Day to Day Living Program **1300 637 744**

Independent Mental Health Advocacy

1300 947 820

Support for people on a Compulsory Treatment Order

NEAMI Brunswick

Referrals: **1300 379 462**

Provides mental health, homelessness and suicide prevention support