

HOME CARE PACKAGES PRICE LIST FOR 1 AUGUST TO 31 OCTOBER 2025

Care and Services

| | Personal Care Hourly Rate | | Cleaning & Household Hourly Rate | | Light Gardening Hourly Rate | | In-home Respite Hourly Rate | | Nursing Hourly Rate | |
|-----------------|------------------------------|---------------|-------------------------------------|---------------|--------------------------------|--------------|--------------------------------|---------------|------------------------|---------------|
| | Average Rate | Fee Range | Average Rate | Fee Range | Average Rate | Fee Range | Average Rate | Fee Range | Average Rate | Fee Range |
| Weekdays | \$91 | \$84 - \$98 | \$75.50 | \$55 - \$96 | \$80 | \$60 - \$100 | \$91 | \$84 - \$98 | \$145 | \$130 - \$160 |
| Non-Standard | \$109 | \$108 - \$110 | \$109 | \$108 - \$110 | \$80 | \$60 - \$100 | \$109 | \$108 - \$110 | \$146.50 | \$133 - \$160 |
| Saturday | \$119.50 | \$110 - \$129 | \$119.50 | \$110 - \$129 | \$80 | \$60 - \$100 | \$119.50 | \$110 - \$129 | \$166.50 | \$155 - \$178 |
| Sunday | \$152 | \$139 - \$165 | \$152 | \$139 - \$165 | \$80 | \$60 - \$100 | \$152 | \$139 - \$165 | \$176 | \$174 - \$178 |
| Public Holidays | \$182 | \$160 - \$204 | \$182 | \$160 - \$204 | \$80 | \$60 - \$100 | \$182 | \$160 - \$204 | \$201.50 | \$188 - \$215 |

Social Support Group attendance, Occupational Therapists, Physiotherapy, Podiatry, Massage, Meals delivered and other such services (including those provided by Holstep Health) can also be arranged, prices for which can be discussed. Prices quoted are up to the highest amount, based on individual provider rates. For services under 2xhour, a premium rate applies.

Care Management

| Care Management Fees | | | | |
|---------------------------------|---------|----------|----------|----------|
| | Level 1 | Level 2 | Level 3 | Level 4 |
| Fully managed by Holstep Health | | | | |
| - Amount per fortnight | \$58 | \$103.25 | \$223.95 | \$339.95 |
| - Hours per fortnight (up to) | 1 | 1 | 2 | 3 |
| Self-managed by you | | | | |
| - Amount per fortnight | \$41.75 | \$54.53 | \$112.50 | \$164.75 |
| - Hours per fortnight (up to) | 1 | 1 | 2 | 3 |

Care Management is provided by our Care Advisors who will assess your needs, goals and preferences, develop a Care Plan with you and your family or carers to help you achieve your goals which will be reviewed on a regular basis. They will ensure that your care and services are culturally safe, identify and address risks to your safety, health and well-being.

Other Costs

| Package Management Fees | | | | |
|--------------------------------|---------|---------|----------|----------|
| | Level 1 | Level 2 | Level 3 | Level 4 |
| Per fortnight (Holstep Health) | \$49.85 | \$88.15 | \$191.40 | \$291.20 |

Package management involves the coordination of services (such as scheduling services and workers or arranging respite care), the preparation of invoices and monthly statements, managing your package funds, responding to enquiries about invoices and the purchasing of equipment such as mobility aids; compliance and quality assurance activities required for Home Care Packages.

| Travel |
|--|
| There is a charge of \$1.30 – \$1.50 per km when transporting/accompanying the care recipient for the purpose of providing care or services as per section 19B(1)(b) of the <i>User Rights Principles 2014</i> . |

| Exit amount |
|--|
| Holstep Health does not charge an Exit Fee |

All the above prices are GST exclusive. Prices may be adjusted at any time on reasonable notice to you.