



Holstep Health

Community care.
For life.

Care and Services

Hours (per hour)	Personal Care	Cleaning & Household	Light Gardening	In-home respite	Nursing
Weekdays	\$78-90	\$53-90	\$60-95	\$78-90	\$120-160
Non-standard	\$83-117	\$83-117	\$60-95	\$83-117	\$120-160
Saturday	\$105-121	\$105-121	\$60-95	\$105-121	\$150-210
Sunday	\$130-160	\$130-160	\$60-95	\$130-160	\$160-240
Public Holidays	\$160-195	\$160-195	\$60-95	\$160-195	\$180-270

Social Support Group attendance, Occupational Therapists, Physiotherapy, Podiatry, Massage, Meals delivered and other such services (including those provided by Holstep Health) can also be arranged, prices for which can be discussed. Prices quoted are up to the highest amount, based on individual provider rates. For services under 2xhour, a premium rate applies.

Care Management

Care Management fees				
	Level 1	Level 2	Level 3	Level 4
Fully managed by Holstep Health				
- Amount per fortnight	\$56.65	\$100.85	\$218.70	\$332.00
- Hours per fortnight up to	1	1	2	3
Self-managed by you				
- Amount per fortnight	\$40.80	\$53.25	\$109.90	\$160.90
- Hours per fortnight up to	1	1	2	3

Care Management is provided by our Care Advisors who will assess your needs, goals and preferences, develop a Care Plan with you and your family or carers to help you achieve your goals which will be reviewed on a regular basis. They will ensure that your care and services are culturally safe, identify and address risks to your safety, health and well-being.

Other Costs

Package Management fees				
	Level 1	Level 2	Level 3	Level 4
Per fortnight (Holstep Health)	\$48.70	\$86.10	\$186.95	\$284.40

Package management involves the coordination of services (such as scheduling services and workers or arranging respite care), the preparation of invoices and monthly statements, managing your package funds, responding to enquiries about invoices and the purchasing of equipment such as mobility aids; and compliance and quality assurance activities required for Home Care Packages.

Travel
There is a charge of \$1.30 – \$1.50 per km when transporting/accompanying the care recipient for the purpose of providing care or services as per section 19B(1)(b) of the <i>User Rights Principles 2014</i> .

Exit amount
Holstep Health does not charge an Exit Fee

All the above prices are GST exclusive. Prices may be adjusted at any time on reasonable notice to you.

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